

ASTM D178 INSULATING MAT


UNPARALLELED SAFETY, ALWAYS


INDEX


Page: 01	ABOUT US What Do We Do Why Choose Us
Page: 02	CERTIFICATIONS & MEMBERSHIPS
Page: 03	ASTM D178 INSULATING MAT Typical Applications Resistance Factor
Page: 04	TECHNICAL INFORMATION Max Voltage Stock Roll Sizes Other Technical Specs
Page: 05	FEATURES & BENEFITS
Page: 06-07	USAGE & RECOMMENDATIONS
Page: 08	HOW TO INSTALL (ASTM D178 Insulating Mats)
Page: 09	OTHER INSULATING MATS & RUBBER PRODUCTS
Page: 10	SOME MAJOR PROJECTS (Download Technical Questionnaire)
Page: 11-15	OUR CLIENTS CLIENT REFERENCES TESTIMONIALS
Page: 16-17	CASE STUDIES
Page: 18	HOW TO ORDER
Page: 19	CHANNEL PARTNERSHIP PROGRAM
Page: 20	REFER & EARN PROGRAM
Page: 21-24	FREQUENTLY ASKED QUESTIONS (FAQs)


ABOUT DURATUF

EXPERIENCE THE EASE OF ORDERING

 **14+** Years of Business

 **52+** Countries Exported

 **3655+** Happy Customers

 **10565+** Successful Projects



Led by our visionary **Founder & CEO Mr. Aayush Kejriwal with 17+ years of experience** in the rubber industry.

WHAT DO WE DO DIFFERENTLY?



10,000 sq. m.
Ready Stock



Regional Supply



Vast Distribution
Network



7 Warehouses in
India and UAE



Free Consultation



Personalized
Customer Support

WHY CHOOSE US?



Quick Response
Within 60 Mins



Consultancy
Services By The
Industry Experts



Global Presence
Ensuring
Speedy Delivery



Focused On
Boosting Your ROI

ASTM D178 INSULATING MATS



Certifications & Memberships



ASTM-D178 INSULATING MATS

TYPICAL APPLICATIONS

- ▶ **Electrical Substations** (Substation Control Rooms, Switchyards etc)
- ▶ **Power Plants** (Generator and Turbine Areas, Transformer Yards etc)
- ▶ **High Voltage Rooms** (Testing Labs, Switchgear Room, Control Rooms etc)
- ▶ **Switchgear Rooms** (Distribution Boards, Circuit Breaker Panels etc)
- ▶ **Control Panels** (Electrical Cabinets, Variable Frequency Drives (VFD) Cabinets etc)
- ▶ **Data Centers** (UPS Rooms, Telecommunication Rooms, Generator Rooms etc)
- ▶ **Battery Rooms** (Battery Storage Racks, Battery Charging Stations etc)
- ▶ **Transformer Stations** (Cable Trenches, Busbar Areas, Switching Areas etc)
- ▶ **Electrical Laboratories** (Circuit Testing Zones, Equipment Testing Zones etc)
- ▶ **Railway Electrification Systems** (Signal Equipment Rooms, Overhead Equipment (OHE) Maintenance Depots etc)



RESISTANCE FACTOR

FOR TYPE I



Moisture

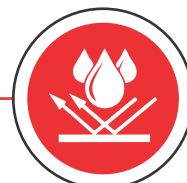
FOR TYPE II



Flame



Ozone



Oil & Water



Moisture

TECHNICAL INFORMATION

MAXIMUM VOLTAGE

Product Code	Class	Colour	Max Use Voltage	AC Proof Voltage	Di-electric Voltage	Recom. Thickness
IM-ASTM-C0T1 IM-ASTM-C0T2	0	Black	1.0 kV	5.0 kV	10.0 kV	3.2 mm
IM-ASTM-C1T1 IM-ASTM-C1T2	1	Black	7.5 kV	10.0 kV	20.0 kV	4.8 mm
IM-ASTM-C2T1 IM-ASTM-C2T2	2	Black	17.0 kV	20.0 kV	30.0 kV	6.4 mm
IM-ASTM-C3T1 IM-ASTM-C3T2	3	Black	26.5 kV	30.0 kV	40.0 kV	9.5 mm
IM-ASTM-C4T1 IM-ASTM-C4T2	4	Black	36.0 kV	40.0 kV	50.0 kV	12.7 mm

STOCK ROLL SIZES

Product Code	Class	Type	Anti-Skid Design	Std. Width	Std. Length	Weight/Roll
IM-ASTM-C0T1-BLAFT-3.2MM IM-ASTM-C0T2-BLAFT-3.2MM	0	$\frac{1}{2}$	Top: Fine Ribbed Bottom: Textured	1.0 m	10.0 m	42 kg(s)
IM-ASTM-C1T1-BLAFT-4.8MM IM-ASTM-C1T2-BLAFT-4.8MM	1	$\frac{1}{2}$		1.0 m	10.0 m	68 kg(s)
IM-ASTM-C2T1-BLAFT-6.4MM IM-ASTM-C2T2-BLAFT-6.4MM	2	$\frac{1}{2}$		1.0 m	10.0 m	92 kg(s)
IM-ASTM-C3T1-BLAFT-9.5MM IM-ASTM-C3T2-BLAFT-9.5MM	3	$\frac{1}{2}$		1.0 m	10.0 m	140 kg(s)
IM-ASTM-C4T1-BLAFT-12.7MM IM-ASTM-C4T2-BLAFT-12.7MM	4	$\frac{1}{2}$		1.0 m	10.0 m	190 kg(s)

* Tolerance Level: $\pm 0.8 - 1.2$ mm on thickness & $\pm 13-25$ mm on width (subject to mat's class and width)

CUSTOMIZE YOUR MAT

Customisation	Options
Width	Max Width upto 1220 mm (48 in)
Length	Max Length upto 30 m (100 ft) for below 6.4 mm thickness & Max Length upto 15 m (50 ft) for above 6.4 mm thickness
Color	Dark Grey or any other colour subject to techno-commercial feasibility
Anti-skid Design	Also available in both side textured design in all classes & types

TECHNICAL SPECIFICATIONS

Characteristics	Type-I	Type-II
Material Composition	Made of elastomer or combination of elastomeric compound 4.83 MPa (min)	
Tensile Strength (min)	4.83 MPa (700 psi)	
Elongation at Break (min)	250%	
Ageing Properties at 70 \pm 1°C for 168 hrs	Tensile strength not less than 50% of original value	
Moisture Absorption (% increase)	1.5% (max)	3% (max)
Ozone Resistance (Type IIA)	NA	No visible effect
Flame Resistance (Type IIB)	NA	12.7 mm height max after 30 secs
Oil Resistance (Type IIC)	NA	4% max volume increase

* Unless specified otherwise, ASTM D178 mats is supplied as per Type I grade. Type II grade (A-Ozone Resistance, B-Flame Resistance, C-Oil Resistance) with a combination of all three or individual properties is also available on request.



DURATUF INSULATING MAT: FEATURES & BENEFITS

Features Of ASTM D178 Insulating Mat	Duratuf Insulating Mats	Other Companies
✓ Quality	Tested In Accredited And Internationally Recognized Labs	Often Tested In Local Labs With Less Or No Recognition
✓ Grip	Anti-slip Surface That Prevents Slip, Trips And Falls	Slip-prone Surface Below
✓ Material	Premium Elastomer, Sourced Responsibly	Cheap Economic Rubber/Materials To Cut Down Overall Insulating Mat Manufacturing Costs
✓ Visual Outlook	Bright, Vibrant Colors Adding To The Aesthetic Appeal	Dull Colors Of Electrical Rubber Mats Diminishing The Overall Look Of The Area
✓ Authenticity	Marking On Every Meter With Product Name	Unclear Or Fewer Marking, Not Complying With The ASTM Guidelines
✓ Test Certificates	Provided With Every Supply	Most Often Has To Be Repeatedly Requested & Many Times Not Provided Properly
✓ Ready Stock	10,000 Sq m Ready Stock Of Insulating Mats Across 6 Warehouses In Different Regions Of India And 1 In UAE	Nil To Low Stock Availability
✓ Cost	Competitive Cost Despite Having A High-end Quality	Low-cost Due To The Economic Rubber Used
✓ Brand Reputation	Highly Satisfied & Loyal Clientele Base with History of Repeat Orders	Less Customer Satisfaction Score
✓ Response Time	Duratuf Experts Respond Within 60 Minutes	Nothing Fixed, May Take Up To 48 Hours or Longer

USAGE & RECOMMENDATIONS



HOW TO STORE?



The Duratuf ASTM D178 electrical mat is easy to store. Keep Duratuf ASTM D178 electrical mats in a clean and dry environment, ensuring they are away from sharp objects. Choose to either roll or lay them flat, avoiding folds, and store them in a cool, well-ventilated area, shielded from direct sunlight, steam pipes, radiator, ozone generating substances and any source of strong artificial light.



HOW TO TRANSPORT?

When transporting insulating mats, lay them flat or roll them to prevent creases. Ensure they are in a clean, dry vehicle, secured to prevent movement. Avoid contact with sharp objects to maintain their integrity.



HOW TO INSPECT BEFORE USE?



Performing a visual check before using electrical insulating mats is crucial for identifying potential issues. Here's a brief guide:



Cuts and Tears: Inspect the entire surface for cuts, tears, or abrasions that could compromise the mat's integrity.



Surface Condition: Ensure the mat's surface is smooth and free from any irregularities that might affect its performance.



Cleanliness: Check for cleanliness, removing any debris, oil, or contaminants that may have accumulated on the surface.



Edges and Corners: Examine the edges and corners for signs of wear or damage, as these areas are prone to stress.

DURATUF® INSULATING MAT
ASTM - D178 - CLASS 0 - TYPE II ABC
MAX. USE VOLTAGE: 1000 V
PROOF VOLTAGE: 5000 V
WITHSTAND VOLTAGE: 10000 V

*Standard marking (label)
at least once on every meter*

*Technical Specs. (markings) will be different according to types & classes



WHAT ARE THE PRECAUTIONS NEEDED DURING USE?

When using electrical insulating mats, several precautions should be observed to ensure safety. Here are key precautions:



Regular Inspection:

Conduct regular visual inspections for any signs of damage or wear. Remove damaged mats from service immediately.



Correct Voltage Class:

Use mats with the appropriate voltage class suitable for the specific electrical environment.



Proper Placement:

Ensure mats cover the entire work area and are correctly positioned to provide effective insulation.



No Overlapping:

Avoid overlapping seams of adjacent mats, as this could create trip hazards and reduce effectiveness.



Clean Surface:

Keep the mat surface clean from debris, oil, or other contaminants that might compromise insulation.



Avoid Sharp Objects:

Prevent contact with sharp objects or tools that could puncture or damage the mat.



No Folding:

Do not fold mats during use, as this can lead to creases that may impact their insulating properties.



Personal Protective Equipment (PPE):

Use appropriate PPE, such as insulating gloves and footwear, in conjunction with insulating mats for comprehensive protection.



Follow Manufacturer's Guidelines:

Adhere to the manufacturer's instructions and guidelines for proper use, cleaning, and maintenance.



Training:

Ensure that personnel are trained on the correct usage of insulating mats and are aware of safety procedures.

HOW TO INSTALL

Installing the Duratuf ASTM D178 electrical mat is easy, you need to follow the following steps:

CLEAN SURFACE

Ensure the installation area is clean and free from debris.



POSITION MATS

Place the electrical mats in the desired locations, ensuring they cover the entire work area.

SECURE PLACEMENT

ASTM D178 insulating mats are designed to be heavy enough and have sufficient surface friction to stay in place without additional securing. Hence, you won't need adhesive or tape to fix it.



FOLLOW MANUFACTURER'S INSTRUCTIONS

Adhere to the manufacturer's installation guidelines for specific recommendations on securing and aligning the mats.

OTHER INSULATING MATS



X VOLT-IS 15652
Insulating Mats



IEC-61111:2009
Insulating Mats

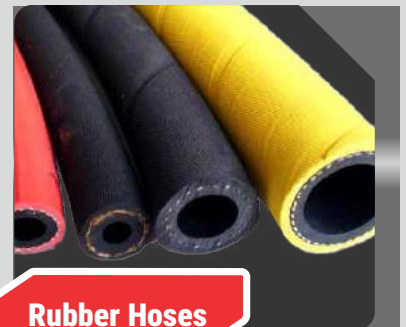
OTHER RUBBER PRODUCTS



Rubber Sheet



Conveyor Belt



Rubber Hoses

SOME MAJOR PROJECTS

**Marjan Oil Field Development
(Saudi Arabia)**



**Buzios Oil Field-P-79 FPSO
(Brazil)**



Kuwait Small Boat Harbor



**Qatar Gas North Field Expansion
Project (NFPS) Phase II**



**Midfield Terminal Building (MTB)
at Abu Dhabi International Airport**



And Many More...

Download & Fill The Technical Questionnaire

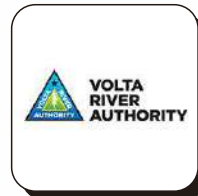
& help us with your Requirements!



Scan & Fill

OUR CLIENTS

Power & Energy



And
Many More...

Oil & Chemical



And
Many More...

Construction & Contractors



And
Many More...

Luxury Hotel and Resorts



And
Many More...

OUR CLIENTS

Electrical & Safety



And
Many More...

Paper & Packaging



And
Many More...

And Other Industries Also...



CLIENT REFERENCES

OUR CLIENTS

CLIENT	LOCATION
✓ Energy & Industrial Solutions W.L.L.	Qatar
✓ Techno Trust Trading W.L.L.	Qatar
✓ MAFA Contracting	Saudi Arabia
✓ Al Falak Pioneer Trading & Contracting Est.	Saudi Arabia
✓ Saudi Bin Laden Group	Jeddah, Saudi Arabia
✓ Image Muscat Internal LLC	Oman
✓ REDA Hazard	Saudi Arabia
✓ Al Fahad Business LLC	Oman
✓ Dream Marine Ship Spare Parts Trading Co. LLC	U.A.E.
✓ Adghal Oilfield Suppliers LLC	U.A.E.

CLIENT REFERENCES

OUR CLIENTS

CLIENT	LOCATION
✓ SynergiesTech DMCC	U.A.E.
✓ FORTUNE OILFIELD GENERAL TRADING LLC	U.A.E.
✓ Arabian Ocean Drilling Supplies & Trading FZCO	U.A.E.
✓ Arabian Ocean Services LLC (U.A.E)	U.A.E.
✓ Gulf World Oilfield Eqpt & Services LLC	U.A.E.
✓ Gulf Total Tractebel Power Company	U.A.E.
✓ Global Resources LLC (U.A.E)	U.A.E.
✓ Saudi Arabian Saipem Co. Ltd.	Saudi Arabia
✓ Marine Resources Trading Co.	Jeddah, Saudi Arabia
✓ Gulf Paper Manufacturing FZCO	U.A.E.

OUR CLIENT TESTIMONIALS



Bruce Budden



Insulated mat from Duratuf Products are not like other common commercial rubber mats. Easy to use, flexible, durable and the best quality at affordable price. I strongly recommended these to ensure the safety of workplace.



Muhammed Thoufeek



Duratuf Products impressed me with their helpful customer support, both before and after my purchase. Their knowledgeable team ensured I got the right product and followed up to make sure I was satisfied. Highly recommend!



Davis Grill



We bought insulating mats from them and the agent who guided us through the process was very good. Hassle free and affordable. Very good.

4.6 
Reviews ★★★★★

And many more...



CASE STUDIES



Case Study 01

Duratuf's Contribution To Abu Dhabi International Airport's Midfield Terminal Project

Project Details

- **Project:** Midfield Terminal Building (MTB)
- **Location:** Abu Dhabi International Airport (AUH)
- **Product Supplied:** Duratuf ASTM D178 Insulating Mats

Introduction

Abu Dhabi International Airport (AUH) has initiated the construction of the Midfield Terminal Building (MTB), a pivotal project to bolster its position as a global aviation hub. Duratuf, a premier supplier of industrial rubber products, played a critical role by providing ASTM D178 Insulating Mats.

Project Overview

The Midfield Terminal Project aimed to expand AUH's capabilities as a leading aviation hub. Covering 742,000 square meters and valued at 10.8 billion dirham (\$2.94 billion), the MTB was a monumental addition to the airport's infrastructure, meeting the growing demands of air travel.

Duratuf's Contribution

Duratuf supplied ASTM D178 Insulating Mats crucial for ensuring safety within the terminal. These mats, meeting international standards, provided electrical insulation, safeguarding personnel and equipment from potential hazards in the high-voltage airport environment.

Results and Impact

Duratuf's contribution facilitated the safe & efficient operation of the Midfield Terminal's electrical systems. Reportedly, the efficiency of the safety workers has improved by 65.24%. Moreover, the completion of the MTB marked a significant milestone for AUH, highlighting the importance of reliable materials in large-scale projects.

Conclusion

The collaboration between AUH and Duratuf underscores the significance of quality materials in executing infrastructure projects successfully. The Midfield Terminal's completion stands as a testament to innovation in the aviation industry, with Duratuf's involvement ensuring enhanced safety & functionality.



Case Study 02

Enhancing Safety Measures In Qatar Gas NFPS Phase II With Duratuf ASTM D178 Insulating Mats

Project Details

- **Project:** The North Field Production Sustainability (NFPS) Phase II | **Client:** Qatar Gas
- **Location:** Qatar Peninsula | **Year:** 2022-2023
- **Product Supplied:** Duratuf ASTM D178 Insulating Mats

Introduction

The Qatar Gas North Field Expansion Project (NFPS) Phase II, situated on the Qatar Peninsula, marks a significant milestone in the global energy sector. Within this project, Duratuf ASTM D178 Insulating Mats were selected to ensure safety and operational efficiency.

Project Overview

NFPS Phase II is part of the North Field Expansion (NFE) project, focusing on the North Field South (NFPS) development. It aims to integrate six LNG trains, increasing Qatar's liquefaction capacity from 77 to 126 million tonnes per annum by 2027, solidifying its position in the LNG market.

Challenges Faced

- Managing expanded LNG production while maintaining safety standards.
- Heightened safety concerns due to increased liquefaction capacity.
- Risks of electrical hazards in areas with high electrical activity.

Solution Provided by Duratuf Insulating Mats

- Customized mats tailored to critical zones prone to electrical hazards.
- Creating a protective barrier against potential electrical contact.
- Moisture-resistant properties for effectiveness in damp conditions.
- Seamless integration without hindering workflow, ensuring safety and efficiency.
- Durability and reliability for long-term safety solutions.

Results and Impact

Duratuf Insulating Mats significantly enhanced safety measures, providing an added layer of protection against electrical hazards. This has reduced downtime upto 55% and improved operational efficiency across the LNG facility.

Conclusion

The NFPS Phase II project underscores the importance of safety in large-scale energy projects. Duratuf's Insulating Mats demonstrate how innovative solutions can address safety concerns, contributing to the success of ambitious ventures like NFPS Phase II and setting a benchmark for the global energy industry.

EXPERIENCE THE EASE OF ORDERING

We Have Tailor-Made Approaches For Different Types Of Buyers- Buying Through Local Channel Partners For Orders in Smaller Quantities and Directly From Us In Case Of Bulk Orders.



Buy From Our *Locally-based Channel Partners* In Your Region

[Click Here To Get Details](#)

Looking for a *Special Discount* on Bulk Purchase?

Best Prices Guaranteed! If You Need Insulating Mats **Above 300 Sq m**, Enjoy The Benefits Of Our Customized Quotes And Place Your Order Directly With Us.



[Click Now For Exclusive Bulk Discount](#)

★ According to a Recent Survey, **72.2% of our customers** have voted 'Ease of Ordering' as Our Biggest USP

BECOME OUR CHANNEL PARTNERS & WITNESS HIGH GROWTH!



Digital Marketing Support



Sales Lead Support



Premium Products



Low Inventory Investment



Expert Training



High ROI

GROW YOUR BUSINESS!



**JOIN OUR
CHANNEL PARTNERSHIP
PROGRAM TODAY!**



Click Here

REFER & EARN

Do you know someone in need of high-quality insulating mats for their industrial or commercial needs? Refer them to Duratuf, your trusted supplier of top-notch rubber products & earn rewards for each successful referral!

Whether you're an end-user looking for reliable insulation solutions or a reseller importing products for your clients, you can benefit from our referral program.

HERE'S HOW IT WORKS

Individual Referrals If you know someone directly in need of insulating mats, simply refer them to Duratuf. Once they make a purchase, you'll receive rewards as a token of appreciation for your referral.

Channel Partner Referrals Do you know an insulating mats reseller? You can also participate in our referral program by referring them as a channel partner potential to Duratuf. When your referred partner makes their first purchase, you will receive the reward.

At Duratuf, we value your trust and loyalty, and our referral program is our way of saying thank you for spreading the word about our high-quality products and exceptional service.

Don't miss out on this opportunity to earn rewards while helping others discover the benefits of Duratuf Insulating Mats. Refer today and start earning!

What is the Reward?



**[GET 2
FOR 1]**

*Refer Duratuf To As Many Of Your Contacts As You Want & **Get 2% Of Each of Their First Purchase Value** Directly Credited To Your Account.*

CLICK HERE TO START EARNING TODAY

FREQUENTLY ASKED QUESTIONS

Decoding the ASTM Standard

1. What Is ASTM D178 And What Does It Cover?

ASTM D178 is a standard set by the American Society for Testing and Materials that specifies the requirements for rubber insulating mats used in electrical applications. It covers various aspects like material properties, thicknesses, and dielectric breakdown voltage for different voltage classes.

2. What Are The Different Types Of Electrical Mats Defined By ASTM D178?

The standard defines two main types of electrical mats:

Type I: This is the most common type, designed for high voltage applications (up to 36,000 volts). It emphasizes electrical insulating properties.

Type II: This type offers additional features like flame resistance, oil resistance, and ozone resistance alongside electrical insulation. It's suitable for broader applications, including areas with potential exposure to these elements.

3. How Does The Thickness Of An ASTM D178 Mat Relate To Its Voltage Rating?

The standard specifies different minimum thicknesses for each voltage class. Thicker mats offer greater electrical insulation and are required for working with higher voltages. However, to get maximum thickness, many users tend to overlap insulating mats. This is never recommended but you should always choose an insulating mat of the optimum thickness in the first place.

Contact us for details.

4. What Are The Dielectric Test Requirements Mentioned In ASTM D178?

Dielectric testing ensures the mat can withstand its rated voltage with a safety margin. The standard mandates two test levels:

AC Proof Test: Each mat must withstand a specified voltage level for a certain duration to ensure resistance to normal working conditions.

AC Breakdown Test: A sample of mat material is subjected to an increasing voltage until failure occurs. This test establishes the maximum voltage the material can handle without breakdown.

Duratuf ASTM D178 Specific

1. What Are The Different Voltage Classes Defined Within ASTM D178?

The standard outlines these key voltage classes:

- **Class 0:** Rated for a maximum use voltage of 1,000 volts AC.
- **Class 1:** Rated for a maximum use voltage of 7,500 volts AC.
- **Class 2:** Rated for a maximum use voltage of 17,000 volts AC.
- **Class 3:** Rated for a maximum use voltage of 26,500 volts AC.
- **Class 4:** Rated for a maximum use voltage of 36,000 volts AC.

2. What are the differences between ASTM D178 and IEC 61111 electrical mats? Do both of them have the same functionality?

It is natural to have confusion regarding the ASTM D178 and IEC 61111 electrical mats, providing they are both global safety standards compliant. Do not worry. Here are the details for you:

Feature	ASTM D178 Insulating Mats	IEC Insulating Mats
Standard	ASTM D178	IEC 61111
Material	Rubber compounds	Elastomer
Testing Method	ASTM D178 standard	IEC 61111 standard
Types	Available in Type I & Type II (ABC)	Only 1 type
Thickness	Generally higher in thickness	Generally lower in thickness but higher thickness also available
Color Marking	Usually white color labels are used	Various colors for identification
Usage Guidelines	Preferred for equipments following American Standards	Generally preferred for global use
Cost	Costlier due to higher thickness	Generally lower in overall costing

Looking for more details? **CONNECT WITH US NOW!**  Click Here

3. Are there any limitations to using ASTM D178 mats?

Yes, here are some main things to consider:

- **Environmental factors:** Extreme temperatures, UV exposure, and chemicals can degrade the mat's properties over time. Choose the appropriate Type (I or II) based on the environment.
- **Voltage limitations:** ASTM D178 classifies mats for specific voltage ranges. Exceeding these ratings can compromise safety. Ensure you choose a class that handles the maximum voltage encountered in your work area.
- **Punctures and tears:** Any damage to the mat's surface can create electrical accidents.

Our experts can help you know more. **REACH OUT!**  Click Here

4. Can I Request Custom Dimensions Or Colors For ASTM D178 Electrical Insulating Mats?

A: Consider these factors:

- **Voltage requirements:** Match the voltage class of the mat to the highest voltage workers will encounter.
- **Work environment:** Choose Type I or II based on potential ozone exposure. Consider additional factors like temperature extremes or chemical contact.
- **Foot traffic and usage:** Select the appropriate thickness based on voltage class and expected wear.

Consulting a qualified electrical safety professional can help you choose the most suitable mat for your specific needs. REACH OUT TODAY!



Generic Queries

1. What Is The Warranty Period For The ASTM D178 Electrical Mats? What Does The Warranty Cover For Electrical Insulating Mats?

The warranty offered for the Duratuf ASTM D178 electrical mat is 12 months. However, we also offer an extended product warranty. Ask our product specialists about the details. Our Warranties typically cover manufacturing defects and may vary in coverage. It's important to review our warranty terms or talk to our experts to understand what is included and excluded from coverage. **CONTACT US FOR DETAILS!**

2. Can I Request Custom Dimensions Or Colors For ASTM D178 Electrical Insulating Mats?

Yes, we offer customization options. Contact our team directly to inquire about the possibility of customizing dimensions, colors, or other features based on your specific requirements. Customization may involve additional costs depending on the specifications requested. It's advisable to discuss customization details, including any associated costs, with our experts before placing an order.

3. What Is The Standard Shipping Time For Electrical Insulating Mats?

Shipping times vary based on factors such as location and product availability. We usually maintain a ready stock at our warehouse in UAE and 6 warehouses in India. Hence, you can expect shipping within 3-4 weeks for a standard product in bulk quantity. In case of a larger size or a customized order, please discuss with our experts for a timeline. But, do not worry, as we rely on the latest technology we have a seamless logistics process.

4. Can I Track My Order During The Shipping Process?

Yes we provide order tracking details once the product is shipped. At Duratuf we take pride in a fully automated supply chain management system. Therefore, you have to wait less for more advantages.

5. Is there are an MOQ on Bulk ASTM D178 Electrical Mat Order?

Our MOQ is 100 sq m (10 rolls). For quantities lesser than 100 sq m, you can buy from our channel partners. Reach out to us for our channel partner details.

However, if you want to get the best bulk order rates, the MOQ is 300 sq m. Please speak with our experts for further assistance.

6. What are the Delivery Options That You Offer?

We offer several delivery options to cater to different needs:

- **Ex-Works:** With this option, the buyer is responsible for arranging transportation from our facility. We'll have the goods ready for pickup at our location.
- **FOB (Free on Board):** Under FOB terms, we'll arrange transportation to the specified port, and the buyer takes responsibility for the shipment from that point onward. This option is commonly used for sea freight.
- **CIF (Cost, Insurance, and Freight):** With CIF, we handle transportation to the specified port and also cover insurance costs until the goods reach the destination port. The buyer is responsible for unloading and any additional transportation costs beyond the destination port.

These options provide flexibility depending on your preferences and logistical requirements.

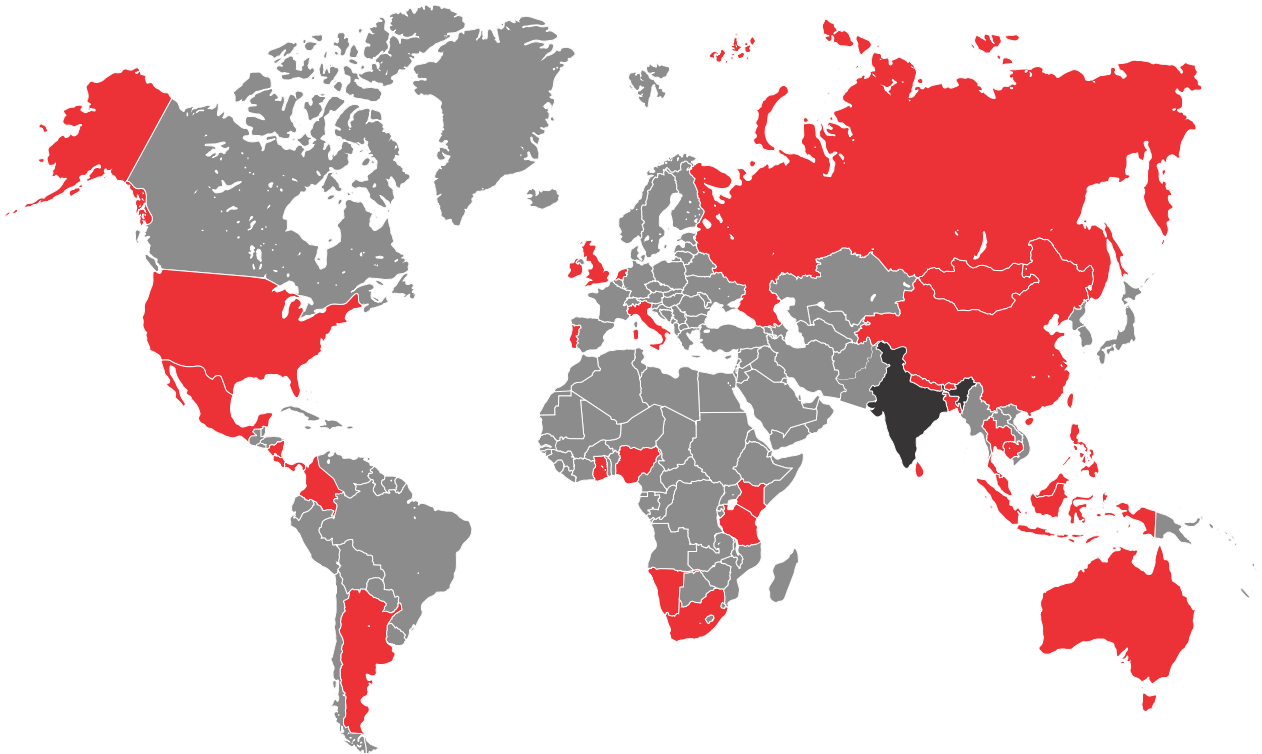
7. What if I receive a damaged product?

All Duratuf insulating mats have to pass through several rounds of inspections that guarantee their quality. Nonetheless, if you receive a damaged insulating mat, it's crucial to address the situation promptly and efficiently:

- **Document the Damage:** Take clear photos of the damaged areas on the insulating mat. Ensure to capture any visible tears, punctures, or other forms of damage.
- **Inspect the Mat Thoroughly:** Carefully examine the entire mat to assess the extent of the damage. Check for any internal damage that may affect its insulating properties.
- **Contact our team:** Reach out to our team immediately to report the damage. Provide our experts with detailed information about the condition of the mat, including the extent of the damage and any relevant photos.
- **Follow our Instructions:** We may have specific instructions on how to proceed with a damaged insulating mat. Follow the guidance of our team for filing a claim, arranging for a replacement, or seeking a refund.
- **Keep Documentation:** Retain all documentation related to the damaged insulating mat, including photos, purchase receipts, and communication with the seller or manufacturer. This information may be required when filing a claim or seeking compensation.
- **Ensure Safety:** If the damage compromises the insulating properties of the mat, refrain from using it until a replacement or repair has been arranged. Safety should always be the top priority when dealing with damaged insulating materials.

Contact Us To Know More!





📍 CONTACT US

UAE (United Arab Emirates)

Duratuf Products FZE, Building No. AFZ B-1, Ajman Free Zone, Ajman, UAE.

📞 +971 565919144 | +971 502818863

KOLKATA (HO)

607 & 608, 6th Floor, South City Business Park, 770, EM Bypass, Anandpur, Kolkata, West Bengal 700107, India



DELHI (NCR)

SPL-1, RIICO Industrial Area, Near RIICO Chowk, Bhiwadi, Rajasthan – 301 019, India.

OUR WAREHOUSES :

Dubai 📍 Howrah (Kolkata) 📍 Mumbai 📍 Ahmedabad 📍 Bengaluru 📍 Chennai 📍 Bhiwadi

📞 +91-80888 77444 | +91 62899 05304 ✉ sales@duratufproducts.com 🌐 www.insulatingmats.com

Corporate Website: 🌐 www.duratufproducts.com

Follow us :

